

# VLS FINANCE LIMITED

CIN: L65910DL1986PLC023129

## Investor Complaints Data

(pursuant to SEBI Circular No. SEBI/HO/MIRSD/DOP/P/CIR/2021 dated December 02, 2021)

Investor Complaint Data For January, 2022									
S. No.	Received from	Carried forward from previous month	Received during the month	Percentage of total client base	Total pending	Resolved*	Pending at the end of the month**		Average resolution time^ (in days)
							Pending for less than 3 months	Pending for more than 3 months	
<b>1</b>	<b>January, 2022</b>								
	Directly from investors	0	0	0.00%	0	0	0	0	0
	SEBI (SCORES)	0	0	0.00%	0	0	0	0	0
	Stock Exchanges	0	0	0.00%	0	0	0	0	0
	Other Sources (if any)	0	0	0.00%	0	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Monthly Complaint Disposal Trend					
S. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
<b>1</b>	December, 2021	0	0	0	0
<b>2</b>	January, 2022	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Annual Complaint Disposal Trend					
S. No.	Year	Carried forward from pervious year	Received during the year	Resolved during the year	Pending at the end of the year
<b>1</b>	2017-18	0	0	0	0
<b>2</b>	2018-19	0	0	0	0
<b>3</b>	2019-20	0	0	0	0
<b>4</b>	2020-21	0	0	0	0
<b>5</b>	2021-22	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

